CORE Standards of Excellence

2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	CIII.1g	Personnel files
2	CII.7n	Compliance with Infection Control Policies & Procedures
3	CII.7i	Compliance with TB Exposure Control Plan
4	CIII.1i	Annual written performance evaluation process (includes required elements)
5	CIII.1j	Annual performance evaluation process provides opportunity for active participation by employees
6	CI.5f	Medical Device Act Policy (includes required elements)
7	CI.5e	Compliance with written TB Exposure Control Plan. (Plan includes required elements)
8	CII.7m	Compliance with Medical Device Policy & Procedure
9	CII.1b	Written Client Bill of Rights
10	CII.7e	Adherence to work practice & engineering controls

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Home Health Standards of Excellence

2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	HHI.2d	Professional Advisory group (composition)
2	HHII.5n	Individualized plans of care available for each client receiving Home Health Aide services
3	HHII.7a	Comprehensive assessment includes review of all current medication
4	HHII.5h	Orders signed by physician within time frames established by regulations and organizational policy
5	HHIII.1e	Adequate supervision of all personnel
6	HHII.9b	Group of health professionals review sample of both active and closed records
7	HHII.1a	Client Bill of Rights & other admission documents are provided to client. Documents include all elements.
8	HHII.5b	Care provided to clients by all disciplines follows established individualized plan of care
9	HHII.5k	Copy of record or abstract sent with client if transferred to another facility.
10	HHIII.1g	Clinical competency evaluations at hire and annually for professionals and paraprofessionals.

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2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	HMEI.2a	Legal authority to operate (required elements)
2	HMEII.2i	Documented equipment maintenance services are provided and include required elements.
3	HMEII.2c	Delivery of equipment & supplies to clients includes required elements.
4	HMEII.2a	Complete verbal, faxed, electronic or original physician orders received when prescription items or clinical services are provided.
5	HMEIII.1d	Competency evaluations are performed at hire, annually, at time of assumption of new duties, tasks or equipment.
6	HMEII.10c	Written schedules & protocols for cleaning & decontaminating equipment & work surfaces.
7	HMEII.11a	Storage methods assure protection.
8	HMEII.2g	Organization is accessible & responsive to needs of clients (required elements)
9	HMEII.11c	Medical gases are stored, transported, and trans-filled & tracked in accordance with regulations.
10	HMEIII.1e	Competency evaluations process identifies learning needs, provides input into staff development/in-service planning.

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Hospice Standards of Excellence

2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	HIII.1f	Qualified professional responsible for supervision of direct care services (compliance with required elements)
2	HII.2l	Nursing services are provided in accordance with individualized plan of care.
3	HII.6a	Clinical record (content)
4	HII.2c	Individualized written plan of care established & maintained for each patient and family.
5	HII.4c	Initial comprehensive assessment completed by RN within 48 hours after election of hospice care. IDT in consultation with attending physician completes assessment no later than 5 calendar days after election of hospice care. Compliance with all elements.
6	HII.5e	Individualized written instructions for patient care prepared by RN are provided to Hospice Aide/Homemaker. Instructions are reviewed and updated at specified intervals per organizational policy.
7	HII.2f	IDT treats & prevents undesirable symptoms based on comprehensive assessment
8	HIII.1h	Clinical competency evaluations completed at hire and annually.
9	HII.7e	Hospice responsible for ensuring coordination of services
10	HIII.1e	Hospice Aide must complete competency evaluation on all required skills.

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Infusion Therapy Nursing Standards of Excellence

2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	TII.6c	Infusion nursing documentation (required elements)
2	TII.6a	Clinical records (required content)
3	TIII.1j	Annual medication error/safety in-service.
4	TIII.1e	Clinical competency evaluations at hire, annually, assumption of new skills, procedures devices.
5	TII.8a	Infection control and safety measures established, implemented & integrated (required elements).
6	TII.8	Health & well being of employees & clients maintained through education & implementation of current infection control policies and safety measures.

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Pharmacy Standards of Excellence

2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	DIII.1c	Clinical competency evaluations at hire and annually
2	DII.5c	Medication assessment by pharmacist prior to dispensing
3	DI.5c	Operational policies and procedures (required elements)
4	DI.2c	Advisory Committee authorized to advise and evaluate program (required elements)
5	DIII.1h	Annual medication safety in-service provided
6	DII.2b	Pharmacy services provided by or under direction and supervision of qualified pharmacist
7	DII.8a	Infection control & safety measures for preparation, dispensing & disposal of pharmaceuticals (required elements)
8	DII.8f	Programs that prepare compounded sterile products conduct activities on a routine basis (required elements)
9	DIII.1b	Qualified personnel are recruited and retained. Documentation found in personnel, health or administration files
10	DIII.1d	Clinical competency evaluations of personnel who use laminar flow hoods and/or Class II biological conducted at hire and annually (Required competency content)

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Private Duty Standards of Excellence

2011 Most Frequent Required Actions

Rank	CHAP Standard	Description
1	PDII.2g	Paraprofessional services
2	PDII.5c	Paraprofessional services private duty services are provided under direction of RN.
3	PDIII.1k	Direct supervision of personnel per organizational policy & regulations.
4	PDIII.1i	Competency evaluations by qualified personnel for all client care staff.
5	PDII.7a	Client records (content)
6	PDIII.1h	Paraprofessional initial & ongoing training conducted under supervision of RN. (Elements include training responsibilities.)
7	PDII.5a	Skilled private duty services provided under direction of physician. Compliance with written care plan. Care plan review by physician at least every 2 months.
8	PDII.5e	Appropriate clinician obtains and signs verbal orders and obtains written verification from physician within 30 days or in accordance with state requirements.
9	PDII.5d	Private duty clients are reassessed as indicated by needs of client and/or state license requirements.
10	PDII.2a	Nursing care is provided in accordance with plan of care. (Compliance with required elements for RN & LPN/LVN services.)

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